Family Computers

Your Complete IT Solution

SINCE 1988

ISO 9001 Certified Company

25 YEARS
YEARS OF TRUST
1988-2013
EXCELLENCE IN SERVICE

Sales & System Integration

Software & Web Solutions

Service & Networking

Training Solutions

FAMILY COMPUTERS
Your Complete IT Solution

Established in 1988, Family Computers has carved a niche for itself in the IT sector in Qatar. We believe in total solutions approach, which helps our clients to get all the required IT services and products under one roof. With a combined experience of more than 25 years we are one of the most trusted solution providers in Qatar. Our effort to remain in the forefront of the industry is fuelled by relentless technology adaption and skillset upgrade.

Why Family Computers?

- Provides Complete IT Solution

- More than 25 years of experience

- Experience in diverse projects

- Partnership with industry majors

- Best of breed IT talent

- An ISO 9001:2008 Certified Company

- Wide range of products and services

- Local dedicated support wing

Sales & System Integration

Information is a critical component to your business and you need to ensure that asset is protected. You need a Technology Partner that understands your business. Information Technology is more than a grouping of servers, PCs and wires; it is the foundation on which your business is built. A lot of work goes into maintaining that foundation to ensure that your business is on a solid footing. We all know how much work goes into running a business and this is where Our Corporate IT Solutions can help. You no longer have to worry if your systems are secure, efficient, and fulfill your business needs. We become your trusted advisors. You can now leverage our support, strategic advice, technological expertise, and partnerships. Regardless of your business type, we align our technology vision for your businesses'' success. By utilizing our knowledge of Information Technology, we provide you with Peace of Mind.

At Family Computers we believe in building relationships with our clients, which will last…FOREVER, and we're committed to nurturing those relationships. Every business big or small is unique in their own special way. At Family Computers we will always strive to provide your specific solution, on time and on budget to meet the needs of your business. Something that is limited to every business is time, so we ensure our staff members go above and beyond to make life easier for our clients. This in turn minimizes any disruption to their business and productivity.

Family Computers' Account Executives are trained to offer you solutions that enable your enterprise to be more productive and enable your business to grow. We provide the professional consulting and support services expertise you need to complement your own, the manufacturer relationships to get you the information you require to make informed IT decisions, and the equipment, software, & supplies you need at highly competitive prices with unparalleled promptness of delivery. By the business tie-up, we make sure that our customers get genuine peripherals and manufacturer's warranty at a reasonable price.

Your Complete IT Solution

* Septa AgilePlus ERP

Developed in Oracle technologies, AgilePlus is simple, integrated, flexible and reliable solution with industry specific modules.

* Septa AgilePlus HRMS

Helps you to streamline your resource management processes and enhance your bottom-line savings.

* Google Apps

Helps to grow your organization by placing you in cloud. Setup, configure, migrate email and collaborate with Google apps.

* AgilePlus ERP Implementation

* Annual Maintenance Contracts

* Custom Application Development

* Data Migration Services

* Web Designing, development

* Web Application Development

* Mobile Application Development

Software Solutions

We aimed at providing our clients with quality, on-demand software solutions. With the development focus in the commercial applications, the solutions we are capable of providing is wide ranging. We implements Software solutions that optimize business process, mange resources & provide strategic business consulting services. With a combined experience of more than 25 years, today we are one of the most trusted software solution providers in Qatar with more than 200 implementations. Our longstanding customer base demonstrates our ability to offer trusted solutions. Our tie-up with industry majors like Oracle, Google etc., which help us to offer most reliable solutions with latest technologies. As an ISO Certified company we follow ISO 9001:2008 Quality standards.

We have a team of highly qualified professionals, with vast experience in Functional & Technical Consultancy, System design & programming. The team is involved in developing commercial applications & implementing ERP Solutions using ORACLE and Microsoft technologies. The team is exposed to the latest technologies in the industry through well planned and executed training programs and seminars, which helps them to keep up with the pace of IT industry. Our quality control department ensures the quality of our products and services through rigorous stress testing at development stage and live data testing at implementation stage

Web Solutions

In today's internet world, having your presence felt on the web effectively is a challenging experience. A professionally designed, well executed site can do this for you. All the latest technologies in the industry are used to create websites that can create an impression at the first sight and continue to be so for long. The designs are made keeping in mind what the company wants to project. Designs are optimized for quick downloading, easy navigation and visual appeal.

Your Complete IT Solution

Service & Networking

Family Computers offer a wide spectrum of IT related services & solutions. We have highly skilled and dedicated team of service personnel who are professionally qualified and experienced in their respective areas. Today, our service team is managing IT infrastructure of more than 100 clients in Qatar.

Care Pack Contract (AMC)

We provide Annual Maintenance Contract (AMC) for the customer's IT infrastructure. Our team consist of professionals who are experts in maintaining, configuring and servicing Desktops, Laptops, Smart Devices, Servers & Infrastructure related equipment's like Switches, Routers, Firewalls, Access Points, Printers, Plotters, Scanners, MFPs, CCTV, IP Cameras, NAS, SAN, Backup Devices &UPS. Our Team performs periodic maintenance of AMC client's infrastructure. In addition to this, customers can register support calls any time through our online ticketing system (OTS) or by a call to our Service Centre. Calls will be attended within the stipulated time frame mentioned in the contract and the client will be notified about each ticket's status through OTS. Customers are provided with an option to rate each support calls at the time of closing ticket, thereby ensuring the quality of Service.

IP-PBX Solution

We are providing IP-PBX Solution from D-link. This product is an Asterisk-based IP-PBX empowered with SIP Technology and with no additional licensing. It provides advanced features such as visual voice mail, music on hold, auto attendant and unlimited call recording. D-link IP-PBX is now one of the most preferred PBX system in Qatar due to its excellent performance, easy management, and low total cost of ownership.

Windows Server Roles & Features

We have a team of Engineers with excellent knowledge, hands-on experience & certifications in Microsoft products. We do implement, configure, maintain and trouble-shoot following Microsoft server roles.

- Active Directory
- DNS
- DHCP
- Routing & Remote Access
- Remote Desktop Services
- File & Backup Service

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* Care Pack Contract (AMC)
* In-House Service
* 24x7 On-Site Support/Visit on Call
* Network Cabling Solution
* Wireless Solution
* Dell SonicWALL Firewall
* VPN Solution
* IP PBX Solution
* Enterprise Antivirus Solution
* Dell SonicWALL CDP Backup Solution
* IP Camera & Surveillance
* ASPEN CCTV Solution
* Storage Solution
* Windows Server Roles & Features
* On-Site Server Support
* HP Printers/Plotters/MFP Maintenance
* Linux Solution
* APC UPS Protection

Your Complete IT Solution

Training/Testing Services

* International Courses- ICDL
* MS Office Packages
* Engineering/AutoCAD Courses
* Revit/3ds Max/Civil 3D
* Project Management Courses
* Programming Courses
* Oracle Certification Courses
* Graphics/Web Designing
* Video Editing Courses
* Hardware & Networking Courses
* Arabic Language Training
* Pearson VUE Select Centre
* C++ Academy
* Microsoft Learning Partner

Training

Family Computers is one of the pioneering companies to open computer training centre in Qatar. FCC provides training services to corporate houses and individuals alike and has trained more than 40,000 students. FCC emphasizes on the importance of individual attention to trainees and also to limit number of attendees in a batch. FCC has state of the art classrooms with a network of more than 100 computers.

Corporate Training

We provide premium level training services for corporate houses. The training services are provided either at our premises or at the client's training facility as per the convenience of the participants or clients. We take special care to assure high quality of training to our corporate clients by providing the best facilities, exclusivity and the best trainers.

Live Project Training

Live Project Training program is specially designed for students and job seekers who lack required experience, exposure and skill set in IT industry. We expose our students to the live environment by providing them the required training and allowing them to work with our team of experts which makes them an experienced professional.

• Oracle SQL, PL/SQL, Forms and Reports

• PHP & MySQL

• ASP.NET, C#.NET and VB.NET

FCC Annual Training Packs

The FCC Annual Training Packs are prepaid discount programs that save you up to 10% on industry leading offerings from FCC Training. It's the smart way to protect your budget without sacrificing employee skills, and provides the best discount available on over 50 FCC IT courses, classroom learning and onsite training.

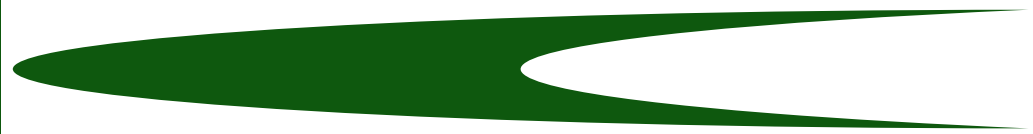Save money! • Spend available budget riyals now; use them for a full year.

• You may sit maximum number of trainees (as given in the course list) in each training session to increase your savings.

• You can even delay activation for up to 60 days. And the more you buy, the bigger your discount.

Save time! • Train anyone – or everyone – in the company with a single account.

• Enable convenient management of funding for IT training.

Alliances

Clientele

Contact Us

Sales & System Integration		Software & Web Solutions		Service & Networking		Training Solutions	
Ph.	+974 44324070 / 44432516	Ph.	+974 4435361 / 44370779	Ph.	+974 44325634 / 44360236	Ph.	+974 44435361 / 44370779
Fax	+974 44439149	Fax	+974 44449130	Fax	+974 44439149	Fax	+974 44449130
Email	sales@fccqatar.com	Email	software@fccqatar.com	Email	support@fccqatar.com	Email	training@fccqatar.com
Hours	08:00 am—09:00 pm	Hours	08:00 am—04:30 pm	Hours	08:00 am—06:00 pm	Hours	08:00 am—09:00 pm

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